

Success Story



The Nagarjuna Group is one of India's largest business houses with an asset base of \$1 Billion and revenue of over \$670 Million

With FewClix, Nagarjuna Group achieves time savings of over 20,000 hours a year!

Environment

Lotus Notes email users at Nagarjuna Fertilizers and Chemicals required the capability to search for emails based on user-defined criteria.

Key Challenges

Large archive files that exceeded 1 GB made it difficult for users to find an email in their archives.

Getting more value and returns from investments in the Lotus Notes email platform was difficult.

Lotus Notes FT Index occupied significant storage space and was not usable for end users.

Solution



FewClix Retro Plus is integrated into the Lotus Notes client as an additional "TAB" and offers integrated search, prioritization and organization capabilities for email users. FewClix Retro Plus also gives users the ability to search across multiple archives / email files at the same time delivering consolidated search results.

Key Results



Recorded savings of over 5,000 minutes every day for the 250 users and savings of over 20,000 hours every year



Accelerated returns on investments in Lotus Notes infrastructure



FewClix helped save of 250 GB of server storage space

GBS Highlights

- Over 5,000 customers and 4 million users in 80 countries
- Over 150 partners in 45 countries
- Offices in 15 locations across the US, Canada, UK, Gemany, Bulgaria & India
- Offshore delivery center in Chennai, India
- Winner of over 50 IBM Lotus Awards
- 1 of 3 enterprises using Notes is a GBS customer
- 10 of the top 20 recognized 'Lotus experts' are GBS employees



"The trial deployment to a limited user base of both high and low volume email users demonstrated that FewClix delivers time savings of at least 15 minutes a day per user. Even based on a conservative estimate of savings of 5 minutes per employee, we expect to achieve 100% ROI in less than 150 days"

V. Srinivas - Chief Information & Technology Officer

